

**Community Resource Worker – Health Equity Program
Belleville and Quinte West Community Health Centre (BQWCHC)
Full Time Contract until March 2027 (\$52,980 – 64,428 / year based on 35 hours per week)**

BQWCHC is seeking a Community Resource Worker (CRW) to work with BQWCHC clients and community members from priority, equity-deserving populations (e.g. Newcomers, Migrant Workers, 2SLGBTQIA+, Seniors, those living in poverty). The CRW will endeavour to build a sense of community, promote overall wellbeing, and facilitate access and coordination of the various agencies/providers/services that are involved in the care of clients/community members with unmet health and social needs. The CRW works as part of an interdisciplinary team (including Physicians and Nurse Practitioners, Registered Practical Nurses, Health Promoters, and others) both in office and in the community.

KEY AREAS OF RESPONSIBILITY

- Work with community member/client, BQWCHC primary care provider, other team members involved in care, and other community agencies (client's 'care team') to clearly identify client-stated goals toward more optimal health and wellbeing.
- Liaise with the client and care team to ensure all available resources are identified, engaged and barrier-free, including making referrals and assisting clients in completing applications and documentation for various services and programs as appropriate.
- Ensure seamless and up-to-date communication among 'care team' and act as a client advocate in coordinating partners where barriers to goal achievement are identified.
- Connect with clients by telephone, in-person at the BQWCHC locations, in the community, and through home visits, as needed, to address the needs of the individual.
- Work in a manner that incorporates health promotion and recognizes the social determinants of health; focusing on what is strong and not on what is wrong.
- Find natural leaders in the priority communities and mobilize them to find and support the people in their neighbourhood/ community that are isolated, or at risk of isolation.
- Work with community leaders to support the building of interdependent, inclusive, and caring communities and neighbourhoods across Belleville and Quinte West where people are more active as citizens, more self-aware, and better equipped to make where they live a welcoming and enjoyable place for people to live.
- Maintain current knowledge of resources available in the community, foster ongoing partnerships with community resources, and establish new community partnerships, as appropriate.

QUALIFICATIONS

- Diploma in social services or related field with several years of experience, or an equivalent combination of experience and education
- Minimum three years' experience in a community setting; experience in community development and engagement / facilitating group activities, an asset.
- Demonstrated understanding of the social determinants of health and client/person-centered approach to care, including advocacy, networking, and navigation skills.
- Experience working with and understanding of issues facing individuals and families facing barriers to access (e.g., Newcomers, Migrant Workers, 2SLGBTQIA+, Seniors, those living in poverty); lived-experience an asset.
- Demonstrated knowledge of community resources and the strengths & challenges of the Belleville and Quinte West communities.
- Proven ability to obtain and maintain trust with community members & agencies.
- Excellent interpersonal, listening and client advocacy skills; verbal and written English communication skills (interviewing, counselling, and facilitation skills).



- Flexibility and adaptability to the different working environments required in community work.
- Basic computer proficiency in MS Office required; proficiency with EMR is an asset.
- Fluency in French and/or Spanish an asset.
- A valid driver's license, reliable vehicle, and willingness to travel within the Quinte area is required.

APPLY

To apply for this opportunity please forward your resume and cover letter electronically to hr@bqwchc.com.
Within the subject line of your email, please indicate the position title for which you are applying.

Deadline for applications is January 20th at 4pm.

BQWCHC is an equal opportunity employer. If you require accommodation to participate in the hiring process, please call 613-962-0000 x 163 or email hr@bqwchc.com. For more information visit our website at www.bqwchc.com.

We thank all applicants however, only those selected for an interview will be contacted.